Program Evaluation and Incentives for Administrators of Energy Efficiency Programs: Can evaluation solve the principal-agent problem

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"the counterfactual"

What's not working

- ☐ Bias in favor of measures that produce quantifiable results
- ☐ Difficulties in measuring "free riders"
- ☐ Difficulties in measuring "spill over"
- ☐ Difficulties in computing cost-benefit ratios (the non-energy benefits problem)
- Delays in obtaining results

What might be done

- ☐ Just do it. Pick some indicator such as the difference between actual and forecast and forge ahead
- ☐ Do it better. (For example, use randomized controlled trials)
- Outsource market transformation
- ☐ Use some non-quantitative measures
- "Professionalize" the practice
- ☐ Reduce performance incentives