

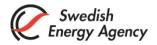
# Energy Management: a driver to sustainable behavioural changes in companies



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#### **EU Energy strategy**



- a 40% cut in greenhouse gas emissions compared to 1990 levels
- at least a 27% share of renewable energy consumption
- at least 27% energy savings compared with the business-as-usual scenario







#### Change in organisations

To improve you need to do things in a different way



And you need to sustain behaviour changes over time

And keep on improving

Can a voluntary energy management program help?







#### McKinsey, change in organisations

- "...approaches must be tailored to the specific challenges, skills, and change readiness of a given part of the organization....
- ... designing a methodology for setting appropriate goals and performance objectives..
- ... determining specific information needs that, of course, will vary by level and unit..
- ...For most parts of an organization, this effort will start simply and become more advanced over time"

McKinsey Classics | January 2016: February 1993 | bySteven F. Dichter, Chris Gagnon, and Ashok Alexander







#### **Energy Management Program**



Policy intervention



Push
Suppliers
Consultants

Desired change in enterprises

Management commitment

Infrastructure
Institutional support



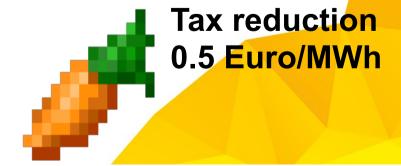
#### ISO 50001 in Swedish PFE

(103 companies 25 % of Swedish energy use)



- Energy audit and analysis
- Implement and certify ISO 50001
- Find measures & set target
- Implement routines for procurement & planning

- Continuously improve the Energy Mgmt System
- Realize measures
- Apply routines
- Effects of routines





#### Organisational Changes

- Planning and control
- Capital budgeting
- Human resources
- Energy culture or energy awareness

Result: 10 % less electricity use





#### Benefits for the companies



- Cost reductions (energy 87%); (other 45%)
- Other internal business opportunities (59%)
- External benefits, sustainability report (36 %)
- Customer demand (27 %): not frequent yet, but growing (also carbon footprint).



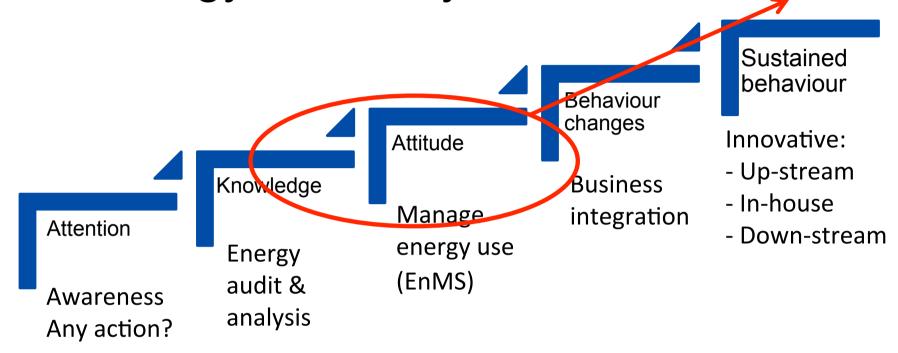
#### Benefits for the Swedish Energy Agency

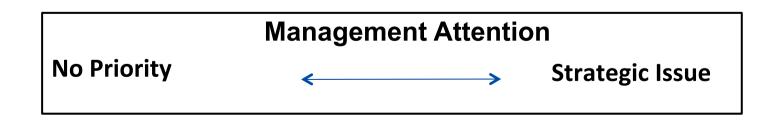
- PFE turned a difficult information task into a successful communication project.
- Knowledge sharing in networks
- One major lesson: to successfully improve companies' energy performance, an EnMS must be integrated in companies' business models, structure and culture, rather than implemented as a stand-alone action.

However a complete evaluation was made. Therefore impacts of the PFE were not fully identified and explained



#### The Energy Efficiency Ladder











## Analysing PFE results through organization behaviour research lenses







#### Kotter (1996) organizational change theory

8 successive steps are needed to successfully and durably change an organisation:

- 1. Establishing a sense of urgency
- 2. Creating the guiding coalition
- 3. Developing a vision and a strategy
- 4. Communicating the change vision
- 5. Empowering employees for broad-based action
- 6. Generating short-term wins
- 7. Consolidating gains and producing more changes
- 8. Anchoring new approaches in the culture







#### Kotter (1996) organizational change theory

#### **Conclusions:**

- ISO50001 can be considered not only as a managerial system but as a change tool, capable to durably changing organization behaviour, at all levels
- But: success depends on how this tool is implemented in the organisation.
- More analysis is needed on companies' characteristics, which could explain different effects of ISO50001 certification on their behaviour and activities.

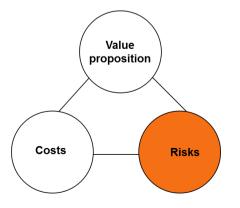






### Cooremans (2011, 2012) investment decision-making model: Make it strategic!

- There is a competition for resources in every company.
- Winning investment are not the most profitable but the most strategic.
- An investment is strategic if it contributes to create, maintain or develop a sustainable competitive advantage.









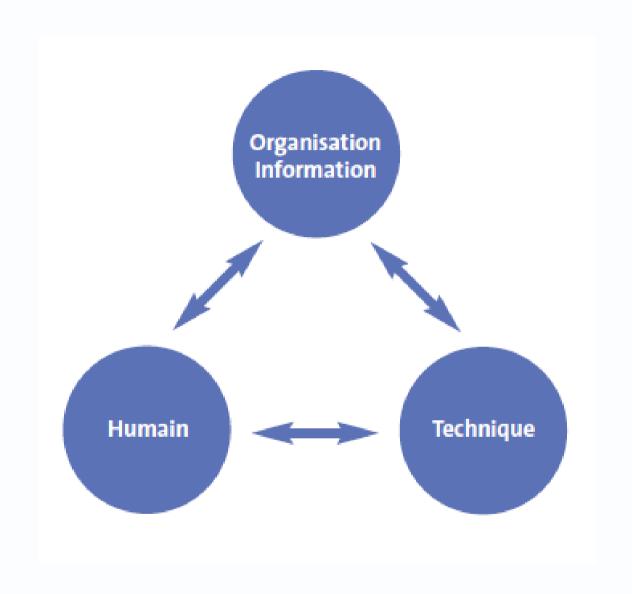
- But investments are not strategic for objective reasons only: they are interpreted as such by decision-makers and organizations.
- Organizations' internal context is a filter which influences how issues and projects are interpreted.
- Management systems (such as ISO50001) are key elements of internal context, at the same time a set of rules/routines and an emanation of corporate culture.
- Therefore, management systems influence how investment projects are interpreted and how, ultimately, decisions are made.







A New Model of Investment Decision-making: (Cooremans 2012) External context Environmental factors Internal context energy management ISO50001 The investment process Evaluation Implemen Build up Diagnosis Initial idea & Choice solutions -tatidn Investment characteristics Strategic character **Actors** Individual factors Managing energy consumption National Research Programme NRP 71



#### Conclusions

- Energy management programmes can usefully support energy-efficiency programmes and policies by improving energy-efficiency operational skills and decision-making context in enterprises.
- However there is still a knowledge gap regarding modalities of influences and impacts of these instruments.
- Better evaluation tools have to be developed and more academic research is needed.









## Thank you for listening!





