

# Am I as smart as my smart meter is?

## Swedish experience of statistics feedback to households

Prof. Jurek Pyrko, Efficient Energy Systems, Lund University, Sweden

### Smart Meters

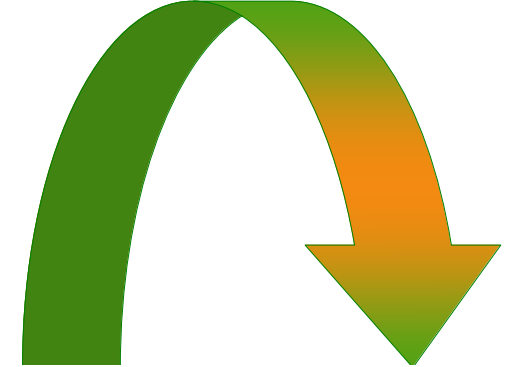


### Feedback



Information  
Statistics

### Electricity Use



Electricity Use

### Smart meters in Sweden

- July 1st, 2009
- Billing based on **monthly** readings
- Earlier studies 0-12%
- Expected savings 3-4%
- ≈5 mil. remote meters
- Investments **~1.5 bil. €**
- 95% hourly reading
- **80%** two-way communication

### Objectives

To investigate the influence of improved energy **feedback** in Swedish dwellings (Internet-based energy statistics) on:

- ☐ electricity **savings**
- ☐ potential of changing electricity **use patterns**

### Hypothesis

The statistics service, as **feedback** to households, might lead to **lower** electricity use, if the households get better **understanding** of their energy use patterns and costs

### Methods

- Random customer lists and data from grid companies
- **Users** (experimental groups)
  - customers who used statistic services (in all cases, Internet-based)
- **Non-users** (control groups) - customers who have not used the statistic's services
- Customers not informed about their participation in the study during energy use measurements (**Howthorne effect** avoided!)

### Methods

- Quantitative and qualitative:
  - ☐ Customer's electricity use, energy behaviour, values and attitudes
- Data **"before"** and **"after"**:
  - ☐ For Case 1 and 2: 3 years "before" and 3 years "after"
  - ☐ For Case 3: two 6-month continuous periods
- Weather corrected energy use data (degree-days)

### Energy User Profile

- Differences between Users and Non-users, their energy habits and behaviour
  - ☐ indoor temperature level
  - ☐ airing
  - ☐ thawing of food
  - ☐ knowledge of the annual electricity use level
- **"Good"** (conscious) energy behaviour → plus points
- **"Bad"** energy behaviour → negative points
- Grades range from -10 to +14 points


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### Case 1

Grid company Skånska Energi  
(Southern Sweden near Lund)  
with an Internet-based  
statistics service  
"My Electricity Use"



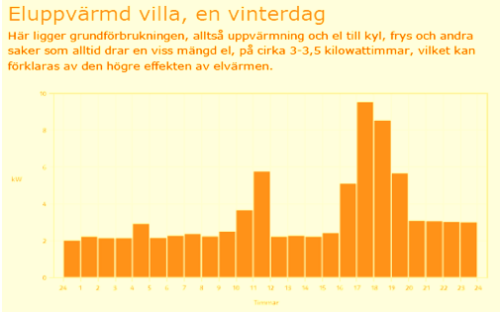
### Case 2

Grid company Öresundskraft  
(in Helsingborg) with its  
Internet-based service  
"Your Pages"



### Case 3

E.ON Sweden (in Malmö),  
with Internet-service  
"Energy Dialog - Private"



### Case 1 - Results

Skånska Energi

	3 years "before" and 3 years "after"
In flats: Users (as a group) Non-users (variation)	
In single-family houses: Users (as a group) Non-users (variation)	
<b>Totally as a group:</b> Users Non-users	<b>Increased +28%</b> <b>Decreased ~10%</b>

### Case 2 - Results

Öresundskraft

	3 years "before" and 3 years "after"
<b>In flats:</b> Users (as a group) Non-users (variation)	<b>Increased +18%</b> <b>Varied +/- 10%</b>
<b>In single-family houses:</b> Users (as a group) Non-users (variation)	<b>Decreased - 13%</b> <b>Varied +/- 20%</b>
Totally as a group: Users Non-users	

### Case 3 - Results

E.ON Sweden

	6 months "before" and 6 months "after"
In flats: Users (as a group) Non-users (variation)	
In single-family houses: Users (as a group) Non-users (variation)	
<b>Totally as a group:</b> Users Non-users	<b>Decreased -0.04%</b> <b>Increased +0.02%</b>


### Energy User Profile Case 1

Non-users

1,75

Users

3,43




### Energy User Profile Case 2

Non-users

2,3

Users

2,5



### Energy User Profile Case 3

Non-users

1,4

Users

2,0

