# We have the **FACTS**, but .... what is the story?

Hans Nilsson
(through Lars J Nilsson)

## Commentary: The untapped potential of energy efficiency



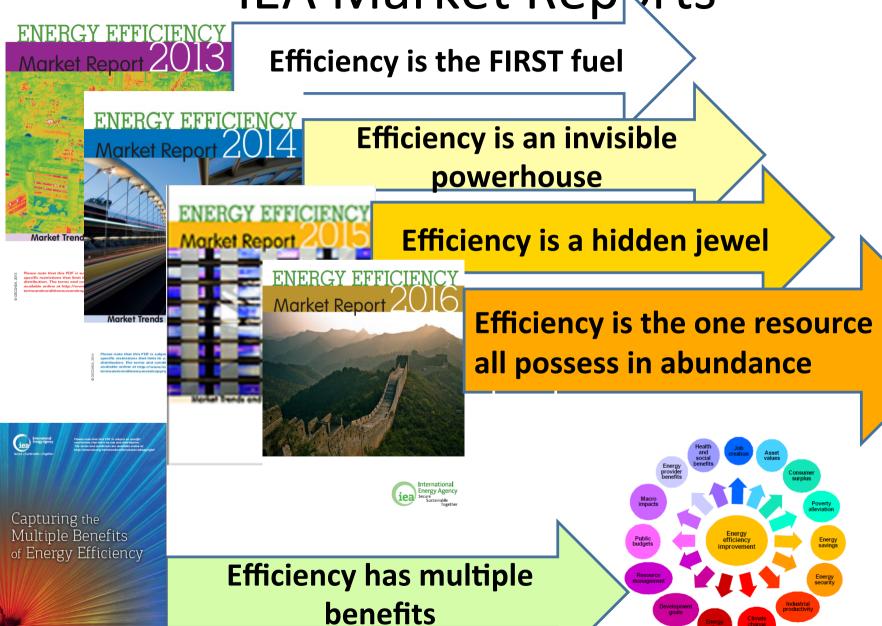
By Noé van Hulst Ambassador of The Netherlands at the OECD and Chairman of the IEA Governing Board

11 May 2017

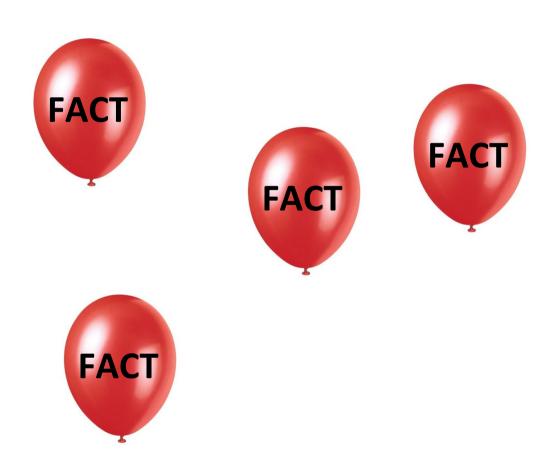


The safest and the cleanest power plant is the one you don't have to build thanks to higher energy efficiency (Photograph: Getty Images)

#### IEA Market Reports



## Facts!

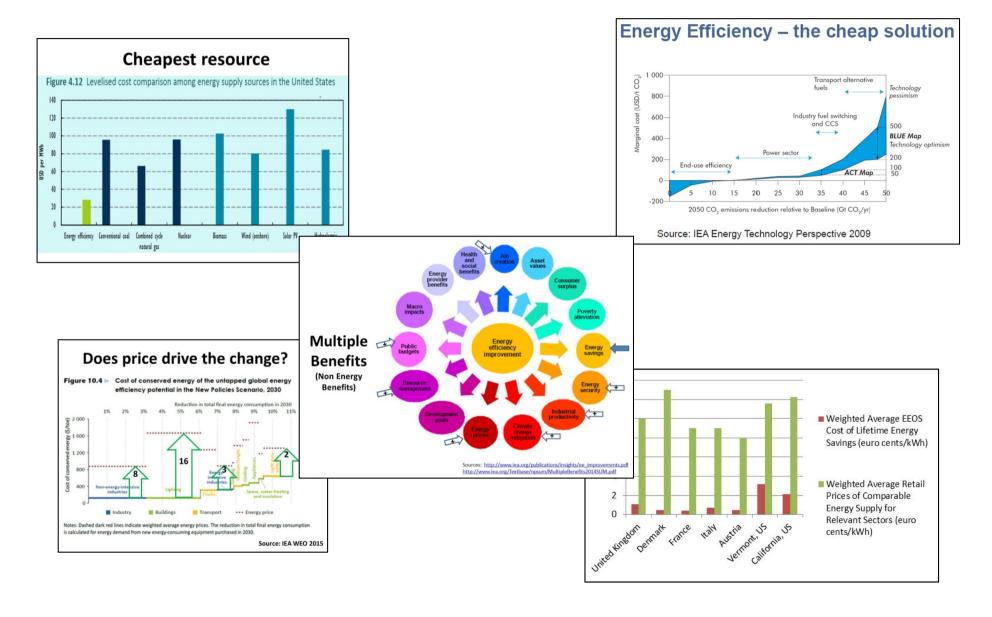


### Facts!

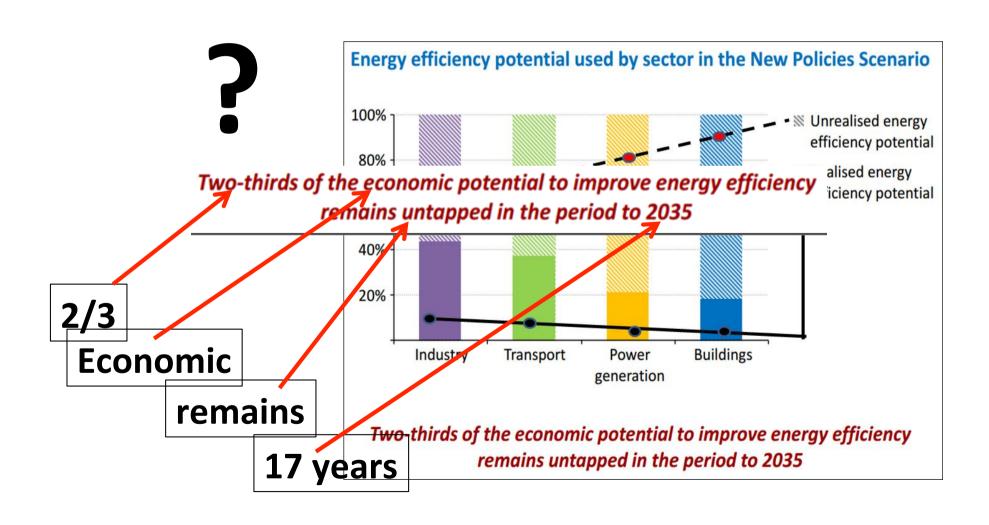


Source: King Claudius in Hamlet Act 3, Scen 3

## Facts!



### RESULT!



#### Facts speak for themselves!



## Facts are raw material – to be processed

## The receivers steps towards a decision

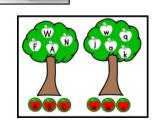
1. Understanding facts

2. **Perception** of situation

3. Ability to act







1. Thinking automatically: People make most judgements and choices automatically, not deliberatively.

Two systems of thinking



Why facts (alone) are not enough!

IT IS IN YOUR BRAIN!

#### IT IS IN YOUR NEIGH-BOURHOOD!

Why facts (alone) are not enough!

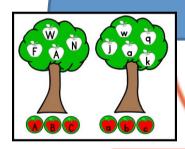
2. Thinking socially: How people act and think often depends on what others around them do and think.

**Behaviour** 

**Beliefs and habits** 



# Why facts (alone) are not enough!

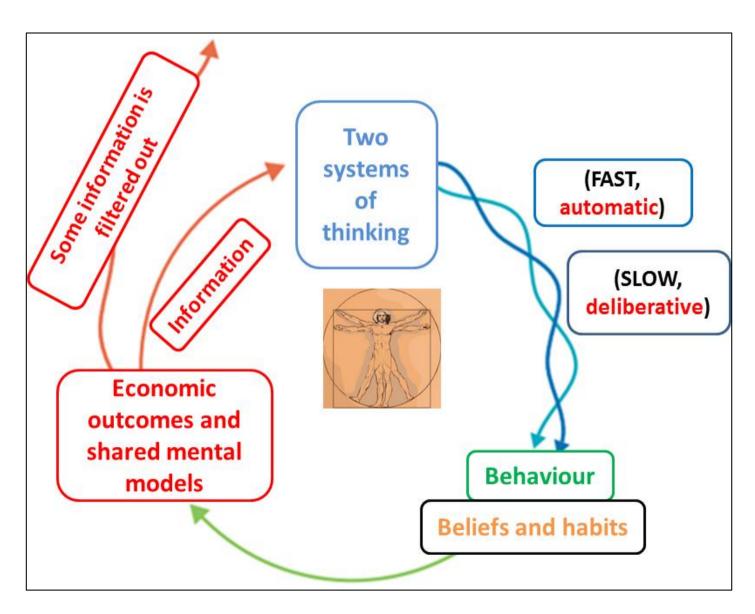


Economic outcomes and shared mental models

3. Mental models: Individuals in a given society share a common perspective on making sense of the world around them and understanding themselves. (Culture)

IT IS (NOT) IN YOUR STORE!

#### ...and some get lost on the way



# George Lakoff: Progressives Need to Frame Their Values

## Facts are elements. Values is the message

#### **Building (arguing) values**

- (1)communicate the general value system,
- (2)repeat the truths that reveal what is right about those values,

Freedom

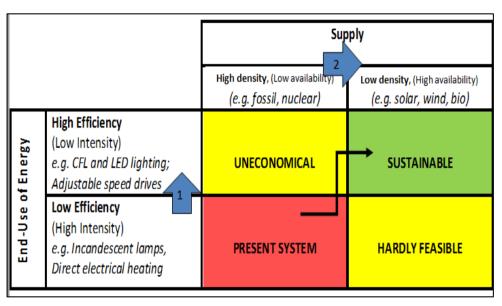
**Values** 

- Independence
- Choices
- Competitivness
- Robustness
- Security
- Sustainability
- Etc.

Source: George Lakoff: In Politics, Progressives Need to Frame Their Values <a href="https://georgelakoff.com/2014/11/29/george-lakoff-in-politics-progressives-need-to-frame-their-values/">https://georgelakoff.com/2014/11/29/george-lakoff-in-politics-progressives-need-to-frame-their-values/</a>

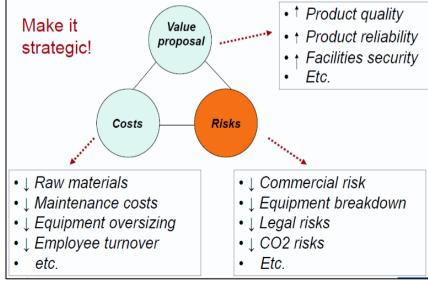
Wed truths (facts) to values!

#### The Context(s)



1. Sustainability and choice has/is a VALUE

2. The energy services provides security and choices which are VALUES



# Tell a better story or

Tell the story better!



"But before we move on, allow me to belabor the point even further..."