



Effective energy saving policy requires causal evidence

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Saving household energy requirement

- › 15-20% Dutch CO₂ emissions due to residential energy use
- › A substantial reduction is required to reach CO₂ emission goals
- › Feedback can induce energy saving
 - Changes in behavior – closing doors and windows, turning off not used appliances, insulating dwelling, etc.
 - Feedback can be effective and efficient to stimulate better decisions by occupants
 - One of the Key reasons to mandate smart metering in the EU. EU commission: 80% of the households must have intelligent metering systems





Dutch energy saving effects of smart meters (gas and electricity)

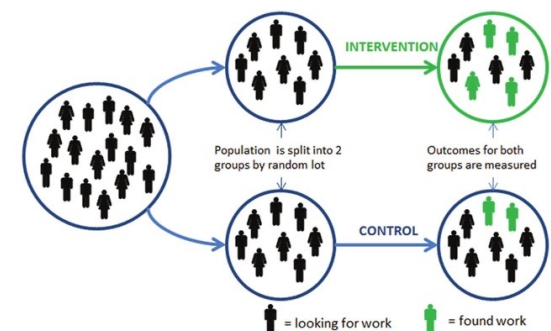
- 2012: Decision to install smart meters in all Dutch households
 - Expected energy saving: 3,2% electricity and 3,7% gas (about 10 PJ)
 - Expected financial saving: 770 mil. euros
- 2015-2019: Large scale roll-out
- End 2016 – PBL report:
 - Proven savings: 0.9% nat.gas and 0% electricity
 - Financial costs smart meter: about 300 mil. Euros (1 bilj. short)
 - Advice: Measure effects of feedback systems with experiments (RCTs)
 - Lots of media attention. Ministry economic affairs: No experiments
- Covenant with energy companies (10 PJ covenant)
 - Estimation effects of diverse systems based on exsisting studies
 - Expected energy reduction improved **extended energy bill**: -2.7%
 - Monitoring impact: mandantory Randomised Controlled Trial (RCT)





Why Randomised Controlled Trials (RCT) to measure policy impacts?

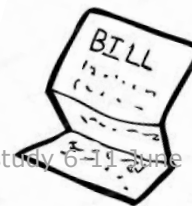
- Why pursuing causal evidence to measure impacts policy interventions?
 - Avoid spoiling (€ and time) to roll out ineffective policy interventions
- Before – After measurements
 - Causality questionable,
- Randomised controlled trial – in the field
 - To establish causal effects
 - Effects can depend on the specific environment
 - Mind: no self-selection allowed after the randomisation





Measuring effects of feedback systems

- PBL decided to do its own research on feedback systems with RTC's on:
 1. In-Home-Display
 2. App with historic feedback
 3. Email with information about monthly payments \leftrightarrow energy use
 - Cooperated with three energy companies
- Difficult to execute a good RCT in the field
 - Simple in theory ...
 - Just randomize control and treatment group
 - ... but more complex in practice
 - Strict RCT requirements (full randomisation, no self selection, etc)
 - Smart meter readouts have to be available





3 RCTs – Trial 1: In-Home-Display

- > Simple display (Geo Trio-II)
- > Estimate saving based on literature: -5% Electr. -6% nat. Gas
 - Powerplayer: small sample, before-after measurement
 - TOON: A self selected treatment group vs not self-selected control group
- > Experiment
 - Residents were invited to participate - limited number of displays available
 - 900 participating households, randomly divided over 2 groups
 - Treatment group: Free display and installation. Control group: not
 - After measurement period (7-18 months): survey about knowledge, attitude, self-reported behaviour and placement display
- > Results
 - Savings: electricity 2,2% natural gas: 6.9%
 - No improvement on knowledge, attitude, self reported behaviour
 - Constant attention for the display (85% in living or kitchen)





3 RCTs – Trial 2: App – historic feedback

- > App for phone or tablet, historic information nat. Gas and electricity
- > Estimate saving based on literature: -2% Electr. -4% nat. Gas
 - Anna: Historic feedback. Self selected treatment group vs control of users who stopped using the App
 - Energiekrijgers: Realtime feedback. Before – after measurement
 - Ectual: Realtime feedback. Self selection of treatment group after randomisation
- > Experiment
 - About 139.000 households randomly divided over 2 groups
 - Treatment: Received 1 mails with encouragement to install the app. Control: No mail
- > Results
 - No proof that the App has led to energy savings.
 - Possible that too few people did install the app.





3 RCTs – Trial 3: E-mail

- > Email with information about monthly installment \leftrightarrow energy use
- > Estimate saving based on literature: N/A
- > Experiment
 - About 139.000 households randomly divided over 2 groups
 - Treatment: Received 1 to 4 mails with information. Control: No mails
 - Information: whether the installment is too high or too low
 - After measurement period : survey about knowledge, attitude, self-reported behaviour
- > Results
 - No proof that the e-mails led to energy savings. Contrary, they were going to use more
 - Maybe because most people got the message that the installment could be lowered.
 - No improvement on knowledge, attitude, A bit higher intention to take energy saving measures

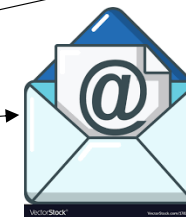




Effects of feedback systems

Energy savings due to Energy Consumption Managers based on RCTs.
estimation based on non-RCTs, valid for the Dutch context.

Energy consumption manager	Estimated savings (in %)		Number of ECMs in NLs by end 2019	Measured savings RCT Trials (in %)		Realised energy saving based on RCT trials (in PJ)
	gas	electr		gas	electr.	
1. In Home Display	-5	-6	0.4 million	-7	-2	1.25
2. App – historic feedback	-2	-4	1.2 million	no saving evidence		-
3a. E-mail with information balance use and payments	n.a.		n.a.	no saving evidence		-





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2. App – historic feedback	-2	-4	1.2 million	no saving evidence		-
3a. E-mail with information balance use and payments	n.a.		n.a.	no saving evidence		-
3b. Web applications	-2	-2	0,8 million	no study		-
4a. Extended energy bill	n.a.		> 7 million	-0.9	0	2.65
4b. Improvement extended energy bill	-2.7	2.8	> 7 million	0.0	0.0	0





Conclusions

- > Effective energy saving policy requires causal evidence
 - Causal impact analysis is important
 - Non causal research can lead to wrong assumptions and not effective policy
 - Good RCTs in the field give strong evidence of (causal) effects
 - Observational studies and field experiment evidence can be sensitive for country-specific environment
 - Impacts measured abroad can differ from results found in the NLs.

- > Realtime and continuous visible feedback of household energy use is effective
 - Our study confirms what also earlier was found
 - Simple In-Home-Display in the NLs: -7% for nat.gas and -2% for electricity





Discussion

- Measured energy savings by non-RCTs deviate from the results from RCTs.
 - Considering the RCT results more reliable: Underlines the value for evidence based policy of robust impact estimates by RCTs.
 - RCTs require more effort and time to implement correctly
- Limitations our 3 RCTs:
 - Trial 1: Display. More than average interested residents did participate – possible affecting the external validity.
 - Overestimation because of a higher motivation to save energy
 - Underestimation because of more energy saving actions are already taken
 - Trial 2: App. The treatment (sending an email to install the App) was perhaps too weak
 - Perhaps too few installed the App, so we did not measure an effect.
 - No conclusions can be drawn about effectiveness.
 - Trial 3: Email. No data available on who got which message (too high / too low)
 - Possible because most of customers did pay too much no saving effect was measured, but the opposite.





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Principle of Randomised Controlled Trial

